

Customer Service for former Athene Life policies.

(Formerly known as Aviva and Bankers Life)

All customer service inquiries can be made to:
Alliance One at 1-877-462-8992.

Their email address is: askcustomerservice@gafg.com

FIRST ALLMERICA FINANCIAL LIFE INS. CO. is a division of Accordia Life, Athene sold their life business to Accordia Life. Effective January 11, 2016 administration of these insurance policies will be transitioned to Alliance-One Services, Inc., a licensed Third Party Administrator (TPA).