

U.S. Life / American General

Where to send premium payments.

Agents must register for access to the US Life/American General website;

<http://estation.americangeneral.com>

(click on register or log-in)

Once registered you will be able to check the billing status of your inforce business. Click on the billing tab and you can obtain the regular & overnight mailing address for a particular policy.

All billing inquiries must be directed to the following phone #'s:

Producer Contact Center: 1-800-247-8837

(disregard the request for a 7-digit extension, wait a few seconds for the prompts – press 1 for Agents and 1 again for Inforce policies).

Policy Owner Contact Center: 1-800-231-3655 or 1-800-888-2452

Save Time, Postage & Prevent Policy Lapse. Most policy premiums can be paid over the phone. The Policy Owner can call the above # and provide clerk with their checking & bank routing #'s. It's that easy.

Clients can also make payments via the customer service website:

<https://eservice.americangeneral.com>

(click on Create Profile)

Important Note: The most effective way to avoid policy lapse is automatic bank draft. Take the stress out of remembering to make your next payment by signing up for the Automatic Renewal payment program. It's free, it's fast, and it's easy! To do so, call us for the bank draft form, complete, sign, attach void check and return to our office or fax directly to home office.